

ECONOMIC IMPACT

The impact ENL has on the local, national and international economy. This includes creating employment and wealth, generating innovation, paying taxes, and inclusive growth.



Entrepreneurship

Femmes Entrepreneurs de Demain

Femmes Entrepreneurs de Demain is a participatory and holistic project financed by the Organisation Internationale de la Francophonie (OIF) and implemented by ENL Foundation. It was launched in November 2021 and will span over one year. It aims at promoting the economic empowerment of vulnerable women in Mauritius through the creation of microenterprises based on a 3-step process including personal development training, technical training, coaching and mentoring. By October 2022, ENL Foundation expects to have supported 30 women in their microenterprise journey and provided life and soft skills to 140 female beneficiaries.

25 women
enrolled

Bazart Kreasion

Founded by ENL Foundation in March 2011, Bazart Kreasion is an initiative to empower underprivileged women from Moka and neighbouring areas through micro-entrepreneurship, arts & crafts and art therapy. Two culinary projects were launched as part of Bazart Kreasion's development plan; Bazart Mocaray, a "table d'hôte" serving local cuisine and Bazart Mokaban, a food trailer.

To build on the value of the circular economy and generate more visibility and impact, Bazart Kreasion has been developing a number of projects for the upcoming year:

- opening a hub, namely Le ReStore, to bring together the products of Bazart Kreasion, The Good Shop and Moka Smart City in partnership with the latter two;
- launching a repair station at Vivéa Business Park in collaboration with The Good Shop;
- developing an e-commerce platform for the above-mentioned products; and
- launching a pop-up store for other microbusinesses under the aegis of ENL Foundation.

On the other hand, Bazart Mocaray will soon be registered as a social enterprise with the aim to be more self-sufficient and benefit from Government support.

25 women
empowered by Bazart
Kreasion, Bazart Mocaray
and Mokaban

Mo Bizness enabled the launch of 47 microbusinesses.





La Ferme Nou Leritaz supports the vulnerable population of the L'Escalier region, with more than 50 beneficiaries.

Leave No One Behind

Leave No One Behind aimed to alleviate poverty by empowering and mentoring low-income earners and the underprivileged to become resilient and economically independent. The programme, which spanned over three and a half years, comprised the following activities:

- **Capacity building programme.** Literacy classes and personal development programmes based on capacity building needs analysis.
- **Backyard gardening.** Families were provided with starter kits which included seeds, seedlings and tools; and training in organic planting, harvesting and nutrition & health.
- **Integrated and sustainable community farming.** Activities included organic planting at La Ferme Nou Leritaz at La Baraque and backyard farming of poultry layers, ducks and cattle. Families were provided with coaching, mentoring and training.
- **Incubator, *Mo Bizness*.** Provision of training and individual coaching in entrepreneurship to enable individuals to launch their own microenterprise and generate income. The programme included capacity building and technical courses; business development and marketing coaching; provision of seed capital; development of marketing tools; and networking & sales events.

5 local
communities targeted

345
vulnerable families
reached

47
microbusinesses
launched

Turbine

As a key economic player in Mauritius, ENL has nurtured an innovative ecosystem and enabled entrepreneurship through its Government-accredited incubator and start-up accelerator, Turbine.

Rs 7.8 m
external funds received

22 start-ups
pre-incubated

10 start-ups
incubated

Winners of the 8th Test Drive were “Enviclean” and “Mauriled Ltd”. Enviclean offers an innovative reward system for the recycling of plastic bottles while Mauriled is a manufacturing LED lighting solutions start-up.



Mario Radegonde, Head of CSR, ENL Foundation “Leave No One Behind has been one of the biggest projects carried out by ENL Foundation in recent years. We are happy to see that our holistic approach has had a real impact on the lives of beneficiaries.”





Contribution to nation

Aprann

The main objective of Aprann is to enhance the employability of unskilled and untrained low-income individuals from vulnerable communities. The project was divided into three phases: the capacity building programme, skills development & vocational training, and placement & on-the-job training. After two years of successful activities, Aprann came to an end in March 2022 with commendable results:

- 133 beneficiaries, 53 more than had been initially expected
- 47 trainees started their own business under the guidance of ENL Foundation

The ENL group contributed to

1.3 %

of national employment

(Using <https://statsmauritius.govmu.org>)

Infrastructure investments and services supported in Moka and Savannah

Pursuing its core purpose to build a resilient and thriving Mauritius by integrating the well-being of society and the environment, the group, via its real estate segment, has invested Rs 1.7 billion in the development of infrastructure and services that are beneficial to the country during the year. This includes road developments; community integration programmes; and the development of amenities.

Projects to enhance quality of life

Rs 1.7 bn

Investment

#myENL COVID-19 Solidarity Fund

The #myENL Fund was created to support local communities that were the most impacted by the pandemic. Its ambition is to empower families for financial autonomy and to foster resilience among the most vulnerable.

Projet Poules Pondeuses

The poultry farming project is aimed at addressing the issue of food security. Each beneficiary receives 5 to 8 layers, a coop, 3-months' worth of feed and six months of support from a professional. The project is split into two phases: the first consists in providing a food source for the beneficiary and the second in generating income through the sale of the surplus eggs. During the year, an extra five families from Grand River North-West, L'Escalier, Alma and Cité Sainte Catherine were welcomed within the project. In the upcoming year, ENL Foundation intends to extend the project to targeted ENL group employees.

50 families

benefited from Projet Poules Pondeuses

Rs 1,200

additional monthly income for families

Distribution of layers to beneficiaries as part of the Poules Pondeuses initiative.



Nourezzo.mu

Nourezzo facilitates the connection between self-employed tradesmen and customers for free. During the year, this digital platform focused on bettering its services and becoming a well-known brand. To this end, the company geared its team with 4 customer service representatives and a sales & marketing officer. A hotline was launched in April 2022 to facilitate the connection of clients and tradesmen while feedback mechanisms were being promoted. As at 30 June 2022, 90% of tradesmen had customer reviews available on their profile with customers being offered two options for each request being made. Nourezzo also built its network by collaborating with the NEF to onboard new joiners and with the MITD for public awareness videos.

nourezzo.mu is a platform facilitating the connection between self-employed tradesmen and customers.



+650
verified tradesmen

+40
various expertise

+500
customers

#myENL COVID-19 Solidarity Fund

Rs **10.4m**
total contribution

Rs **4.6 m**
disbursements

The Marine Technical School is led by ENL Foundation and Kolektif Rivier Nwar. Training in maritime trades began with fifteen young people from Rivière-Noire.





Innovation

Digitalisation

Cap 23 identifies digitalisation as a strategic enabler. The ENL digitalisation roadmap comprises four pillars: digital experience, automation, analytics and paperless. These pillars enable the group to improve its processes and services while enhancing customer and team member experiences. The key player for ENL’s digitalisation roadmap is the Technology and Operational Excellence team, which defined its Cap 23 purpose as “Develop better, faster, cheaper & stable operations through technology & continuous innovation to stimulate sustainable growth” and is split into three sub-units:

- OPEX – Operational Excellence
- ICT – Support and infrastructure team
- CiLAB – Continuous innovation laboratory

We have also been strengthening our IT governance structure by implementing the COBIT Framework with a focus on Strategic & Best Practice Actions and to improve the Cyber Security Posture with more hardening actions and continued collaboration with the Chief Information Security Officer (CISO).

The main achievements during the year included the following:

- equipping property developments of Moka Smart City with IOT sensors and smart metering. This will allow our real estate team and our customers to monitor consumption;
- progress on optimisation of property development projects through the Building Information Management system (BIM); and
- deployment of e-signature processes in several entities of the group.

+800
CiLAB’s
engagement with
employees

+390
trained
in Operational excellence
and Innovation culture

ENL ran various internal campaigns for the adoption of best practices in cybersecurity.



Moka Smart City’s IOT platform includes fill level of voluntary waste drop-off points. It aims at making life easier for the city’s users and bringing down Moka’s carbon footprint.



Innov8

The post-pandemic sentiment has urged businesses to reconcile innovation and sustainable development to create value. Accordingly, Innov8, ENL's innovation and intrapreneurship challenge, held its second edition promoting the concept of sustainable innovation. The nine projects from the two editions are going through the feasibility assessment. Two of them are in the finalisation stage and will be implemented in the near future.

- iAgri, from the first edition is a platform to improve communication with contract growers for our agro-industry operations.
- Bazart Kreation, the winner of Innov8's second edition, will aim to enhance the social impact of ENL while being economically viable through several initiatives such as an e-commerce platform and participation in Le ReStore.

30
participants

5 project
sponsors and
champions

10
mentors

The theme of sustainable innovation was chosen for the second edition of Innov8, ENL's innovation and intrapreneurship challenge.

